



An Outstanding Season!

As we complete the fourth year of the Concert Season and the second year for the Museum, the Volunteer Program continues to grow and be an integral part of Bethel Woods. As a non-profit organization, Bethel Woods thrives on the resources that are provided by its qualified, customer-focused and enthusiastic Staff and Volunteers.

Increased participation and teamwork with Staff allowed for 4,037 hours of service for the concerts and events, and 2,848 hours of service for the Museum. In addition to enhancing our ability to fulfill our mission of programming, volunteers help to create an atmosphere of friendliness, warmth and hospitality for our guests. What you provide to Bethel Woods in time, effort and enthusiasm is truly amazing. Our hats are off to you! Darlene Fedun, Chief Operating Officer of Bethel Woods added, "Our guests continually comment on how they are welcomed to Bethel Woods by the Volunteers and that it is the friendliest venue that they have visited. Thank you for your continued dedication!"

Mission Statement

Bethel Woods Center for the Arts' mission is to enrich, promote and improve the quality of life in our communities through culture, education, history and the arts.

Winter at the Museum

Gallery Assistants are needed Thursday through Sunday until January 3, 2010. Please consider this important service to our visitors.

School groups continue to come through the Museum and the Volunteers on the Education Committee are active with Margaret Hughes, The Museum Education Manager. The Museum is open until January 3, 2010 and will reopen on April 3, 2010.

Holiday and Me, Community in the Arts - Workshop Series will be taking place on December 12, 2009 and Volunteers will be needed for this two-part workshop. Please watch for additional information in your email. It should be a really fun and musical day.



Volunteer Feedback Survey

Thank you to all those who responded and provided valuable feedback on our Volunteer Feedback Survey. To those who came to our "live" Volunteer Feedback Session, we so appreciate the extra effort and all the comments that you made. We have compiled, with help of volunteer Chris Miele, all of these thoughts, suggestions and ideas. As you may be aware, we are busy conducting full post season reviews of all the comments and suggestions made by Staff and Volunteers. We hope to continue to once again implement some of the great feedback suggestions for next season.

Training

Community members continue to contact the Volunteer Department about serving at Bethel Woods. Currently we are working with those who would like to help in the Museum. Our seasonal training programs will begin in March, 2010 and continue throughout the year.

New Committee Opportunities

We realize that we have a pool of experienced and talented people who might like to help in ways than we have not asked for in the past. We are creating the following committees:

Recruitment

If you enjoy talking about Bethel Woods and all that you do and accomplish, and like the idea of recruiting additional Volunteers then you might want to join our Recruitment Committee. The Committee will be involved in developing a Recruitment Plan and executing it throughout the Winter and into the Spring months.

Training Manual Rewrite

We would like to streamline our Training Manual so that it is more user-friendly and also includes additional information. If you are a talented writer, have some good ideas about how to improve the manual and can spend some time on this project consider this committee. Work on this project will start this month and be completed in January.

Museum Research

Volunteers and Staff have asked to be better informed about a variety of topics about the 60's and the Museum itself. This committee will research



**Volunteers Norman Kaufman, Donna VanDunk,
Glenn Wooddell at the
Sullivan County Bicentennial Picnic**



**Volunteers Jim Killilea, Robin McClernon,
Jeff Allison at the Sullivan County Bicentennial Picnic**

specific topics provided by Wade Lawrence, Director of the Museum and prepare a 2-4 page research paper. Yes, we want to bring you back to your college days where you needed to go to the library and prepare a paper with a bibliography and footnotes. Any information that cannot be documented and validated cannot be used, so it is important that all data collected be verifiable.

Volunteer and Staff Education

We are preparing to offer assistance in training Museum Volunteers and Staff to be better equipped to answer our guests' myriad of questions. If you have teaching, training or coaching experience, and like being in front of a group of people, this would be an opportunity to utilize your skills.

Volunteer Training

We will be holding training sessions each month throughout the season from March through July. We are looking for people who are articulate, know the Museum and concert venue well and can talk fluently about various aspects of their Volunteer Service.

Recognition

We would like to create a new committee that looks at how we recognize our wonderful Volunteers and how we can excel at this very important aspect of the Volunteer Department. While most of you were satisfied with the recognition that we gave, there is always room for improvement.

2010 is going to be a very exciting year! If you are interested in participating on one or more of these, or would like additional information, please email Ellen Lutvak, Volunteer Coordinator, at volunteers@bethelwoodscenter.org.

Glenn Wooddell Spreads His Musical Wealth- Even In Kansas!

Glenn Wooddell has been an integral part of our Volunteer Program since its inception but, did you know that for the last 12 years, Glenn has been volunteering at the Walnut Valley Festival that takes place in Winfield, Kansas, his original home town? The Walnut Valley Festival is the largest bluegrass festival in the country with 15,000 attendees over a 10 day period. Glenn has been volunteering there almost since it began. This year he was the Festival Stage Manager and MC for 2 of the 4 main stages and made the front page of The Winfield Daily Courier!

Glenn has an extensive background in the arts, graduating from Southwestern College with a major in music and a master's degree from the Crane School of Music in Potsdam, NY. He also received a master's degree from NYU in educational theater and performance. His 34 year career at Jeffersonville High School was teaching media, music and film and you know that great radio show, "Sunday Brunch" on WJFF—well, that great voice you hear is our Glenn, too!

Glenn was at the original Woodstock selling food at one of the concession stands! So, it makes perfect sense that Glenn is here! We are so proud to have such a talented and musical Volunteer and thank him from the bottom of our hearts for all the effort, time and dedication he brings to our Volunteer Department at Bethel Woods.

A Note from Ellen

As the 2009 season reaches its completion, I am overwhelmed by the support and dedication that all of you have shown to the Staff and Guests. As I've said before, I have never met such an enthusiastic group of Volunteers as this group at Bethel Woods! It has been a joy to assist you with your assignments, to serve along side you and to get to know some of you a little better.

I look forward to a full 2010 season and continuing our service and friendship.

*All the best,
Ellen*

Ellen Lutvak, Volunteer Coordinator, 845-295-2438 elutvak@bethelwoodscenter.org

A Fun Day Had By All

Here are some terrific pictures (above and below) of our Volunteers at the Sullivan County Bicentennial Picnic that was held on September 26, 2009. It was a beautiful day and brought about 1,900 people to Bethel Woods and as you can see from these photos, everyone was happy! We extend a big thank you to Donna VanDunk's niece, Tara Lewis for providing these wonderful photos. We hope to see more of Tara in 2010—with her smile and camera in hand!



**Volunteer
Zinnia Konviser**

**Volunteer
Gary Werner**

Additional Volunteer Assistance

For assistance with myvolunteerpage.com or other matters, please feel free to contact Rachel Hotchkin, Administrative Assistant at 845-295-2626 or email her at volunteers@bethelwoodscenter.org.